



ZOOMEZ PET TRANSPORTATION

POLICIES FORM

ZoomEZ Pet Transportation is a company that solely offers transportation for pets. Although personnel are allowed to ride along in our vehicles with an accompanied pet. On occasion owners may require a ride back home, this is the only acceptable time. We do not accept requests for personal use without a pet.

ZoomEZ Pet Transportation has the right to refuse service to anyone at the company's sole discretion. We also have the right to change, adjust or modify (pricing, quotes, appointments, requests, services, policies, business contact information, websites) without notice.

Generated quotes are good for up to a 24 hour hold. Afterwards quotes will expire and a new one must be requested. Quotes are not guaranteed and are subject to change (before/ during or after a trip) Members booking our service are responsible to pay for all services booked.

ZoomEZ Pet Transportation works with third parties and may require these third parties to handle your pets. We are not responsible for mishandled, neglected, escaped, injured, cross contaminations of pets (Ex: illness, disease, parasites, chemical) any of these stated above we are not liable for when pets are out of our care. This also includes any belongings to the pets, we are not responsible for lost or stolen items that are not in our care.

ZoomEZ Pet Transportation allows pet owners and members of their party to ride along with the pet. As a courtesy we offer this service for better control and handling of such pet(s). Any personnel riding with ZoomEZ is a privilege and not a requirement, unless stated in our service contract. We have the right to refuse service to personnel showing signs of unsafe behavior towards our staff; any signs of aggression or disrespectful behavior, signs of being under the influence of drugs or alcohol. Or refusal of payment for services, changing routes or adding extra routes to the specified trip will not be allowed nor accepted. These stated above may result in termination of our service and possible black listed from further services.

Owners or members of their party must understand the risks in riding along in ZoomEZ Pet Transportation vehicles. The risks are stated in our Risks and Agreement section.

All booked services must be paid in full upfront prior to service starting. We accept Zelle, Paypal, Venmo and cash on a case by case basis.

Cancellation Policy: For a full refund you must cancel 2 hours prior to your scheduled appointment. Refunds will be processed within 48 hours. Failure to cancel on time will result in a full charge of the scheduled services and will be non refundable and non transferable.



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RISKS & AGREEMENT FORM

___I am aware that during transportation services, many parties are handling my pets and their belongings.

___I understand and agree that ZoomEZ Pet Transportation is not responsible for lost or stolen items in their care. I agree to properly label and secure all pets and their belongings.

___I am aware of the risks my pet(s) may endure during Transportation. Some of these risks may be vehicle accidents/ escapes, contact with other animals and people, exposure to animal illness/ diseases/ parasites, medical emergencies, stress, weather conditions, loud noises, shared animal equipment, cleaning chemicals. I am aware that ZoomEZ Pet Transportation will do all within their power, training and knowledge to provide the safest and secure ride possible.

___I am aware of the risks of myself and members of my party riding in a ZoomEZ Pet Transportation vehicle. Myself and any member of my party and/or pet joining the ride may be at risk of an accident, animal bites or attacks, equipment vehicle malfunctions, cleaning chemicals, loud noises, human and animal illness and weather conditions, shared animal and human equipment. ZoomEZ Pet Transportation is not responsible for any injuries, illnesses or negligence to any personal or animal within their care.

___I am aware that all dues must be paid in full prior to any services beginning. This includes ZoomEZ Pet Transportation Services as well as third party services (Ex: Veterinary, Pet Day Care, Pet Groomers and all Pet Care Service Providers). ZoomEZ Pet Transportation is not accountable for my failure to pay any third party and their refusal to release my pet. I am aware my ZoomEZ ride may be canceled and non refundable without the return of my pet **IF** I fail to pay all parties in full. I am aware ZoomEZ Pet Transportation is not responsible for paying to any third party nor paying on behalf of me or anyone in my party.

___I am aware of the consequences of abandoning an animal within the care of ZoomEZ Pet Transportation. I agree to pick up and remove all my pets from ZoomEZ vehicle within 15 min of the vehicle arriving. I am aware there may be an additional \$50 fee charged to my account for abandonment of my pet from the vehicle, and a report will be sent to the Humane Society. As well as the risk of my pet being sent to an animal shelter. I am also responsible for paying any accumulated fees at such places were my pet is held.

By signing below you agree to the following: I have received a copy and reviewed all information and understand the risks involved for myself, members of my party and my pets. When using ZoomEZ Pet Transportation. I release all liability and any lawsuits against ZoomEZ Pet Transportation and their staff members.

X_____ Date_____



ZOOMEZ PET TRANSPORTATION

RELEASE OF LIABILITY FORM

I ZOOMEZ LLC. LIABILITY RELEASE: I understand that myself, members of my party and my pets can sometimes be injured, ill and possible death may occur during transportation. I understand that every pet reacts differently and that animals, by nature, are unpredictable. Therefore, for myself and members of my party have read, understand, and agree to the following: I hereby waive, release, and discharge Zoomez LLC. and its owners, managers, employees, or volunteers from any and all liabilities that result in injury to, or the loss of myself, members of my party and my pet(s), or any other property of mine and members which arises in any way out of the transportation provided by Zoomez Pet Transportation LLC. I hereby agree to defend, indemnify, and hold harmless Zoomez LLC., its owners, managers, employees, or volunteers from and against any and all claims of any nature including all costs, expenses and attorneys' fees, which arise in any way out of the transportation provided by Zoomez LLC. I understand that Zoomez LLC. will be providing transportation for my pet(s) and on occasion myself and members of my party, to and from my specified pick up and drop of addresses I have provided. Zoomez LLC. agrees to exercise reasonable care of my pet(s) during transportation. I accept any and all conditions, rules, and regulations of Zoomez LLC. they will follow within their guidelines in taking the best precautions to prevent pets from injury, illness or fleeing away from their vehicles and during transfer of third parties. I will not hold Zoomez LLC. responsible for lost, stolen, injured, ill, hospitalized, contaminated, stressed, damaged, loss or even death. Towards myself, members of my party and pet(s) and any property involved. I will not hold Zoomez LLC. liable, financially or legally for any of the above stated.

By signing below you agree to the following: I have received a copy and reviewed all information and understand and agree to all policies, risks, liabilities and all terms of use. This agreement shall be governed by, and construed in accordance with, the laws of the State of Nevada. I, the undersigned, affirm that I am at least 18 years of age and am freely signing this Liability Release. I am giving up legal rights and/or remedies which may otherwise be available to me regarding any losses I may sustain. I agree that if any portion is held invalid, the remainder will continue in full legal force and effect. I also agree to pay the total amount of any services booked and any future bookings in full.

X_____ Date_____